

### CALL RECORDING FOR BUSINESS VOIP PROVIDERS

# **Oreka TR**

# Meet your Clients' recording needs & increase ARPU

Business VoIP Providers can expand their service portfolio with Oreka TR, the same call recording software used by over 1,000 call centers worldwide.

OrecX works with dozens of Business VoIP Providers, helping increase ARPU, create new revenue streams, reach new markets, and differentiate themselves from other providers. OrecX allows you to deliver recording to your end-user clients regardless of network environments - CALEA, packet interception, SIPREC.

With Oreka TR you can "host and manage" recordings several tenants on a single platform. Each tenant is created by the Business VoIP Provider in Oreka TR.

Each tenant is configured by specifying the extensions to be recorded, as well as setting the group hierarchy & administration levels for the tenant. Oreka TR ensures that the Business VoIP Provider stays in control while delegating certain administrative functions to the tenant.

#### Why OrecX?

- Highly affordable typically 50 percent lower than others
- 30-minute installation, providing same-day ROI
- PCI Compliant
- Easy management and configuration of a dynamic tenant-base.
- ITSP & Tenant-level branding
- Virtual Environment (VE) deployment option
- Our software is used today by millions in over 150 countries
- World class customers 3M, Verizon, IBM, TATA, Sitel, Sykes, Teleperformance









#### OREKA TR FOR BUSINESS VOIP PROVIDERS

#### **OREKA TR FEATURES**

Live Monitoring

Quality Management\*

**PCI Compliant** 

Mobile Phone Recording

On-Demand Recording

Screen Recording\*

Multi-tenancy for Hosted

White Label for Branding

Multi-Site Call Recording

**Mobility Support** 

Call Tagging

**Audit Trail** 

Multi-criteria Searching

Call Exporting

Auto-delete

**Selective Recording** 

Look-Back Call Recording

Fine-Grained Privileged Access

File Management/Archiving

Filtering (IP-DID Range)

**Extended Codec Support** 

\* available add-on module

## SERVER REQUIREMENTS

- CPU speed 2.6GHZ
- Core & L2 Cache Options
  - 1-100 concurrent calls, dual core CPU 4MB L2 Cache
  - 101-200 concurrent calls, quad core CPU 8MB L2 Cache
  - Over 200 concurrent calls, **8-core** CPU 12MB L2 Cache

Running multiple instances of Oreka TR core recorder will achieve even higher concurrent call levels

- 8GB RAM
- Two server-grade hard drives
  - · one for OS, one for recordings
- Linux CentOS 6, 64-bit or Windows
- Virtual Environment (VE) deployment option

#### **Storage/Hard Drive Sizing:**

Count 1.6 KBytes/second of recorded audio (GSM format...our default storage format). For example, 100GB stores approximately 20,000 hours of audio.

#### **Codecs:**

G.711, G.729A, G.723.1, G.722, iLBC, GSM6.10

#### **Protocols:**

SIP, Cisco Skinny, SIPREC, CALEA, H.323, MGCP, IAX2, RTP, Nortel UNISTIM

# **OrecX Supported Hosted Platforms:**

**Asterisk BroadSoft** Avaya Cisco **Fonality** Metaswitch Shoretel Genband

